

In the Specification

Please replace paragraph [0021] with the following amended paragraph:

[0021] In a further embodiment, a request for access to ~~of~~ software-based options that are disabled can be initiated by authorized personnel, such as an on-line engineer or technician, or customer administrative personnel from a computer or workstation 42 in a remote link 20 remote from the medical treatment facility 14, which can be a part of the centralized facility 16, or be separately connected to the centralized facility 16 by a dialup link 44 to a web server 46 in the centralized facility 16. The remote link 20 can also serve to connect the centralized facility 16 to a customer remote from the medical treatment facility 14 by a telephone and telephone connection 48 through a conventional telephone network 50 and to an interactive voice recognition system (IVR) 52 in the centralized facility 16.